# Housing retrofit: scale and quality through market transformation

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## Benefits of retrofit

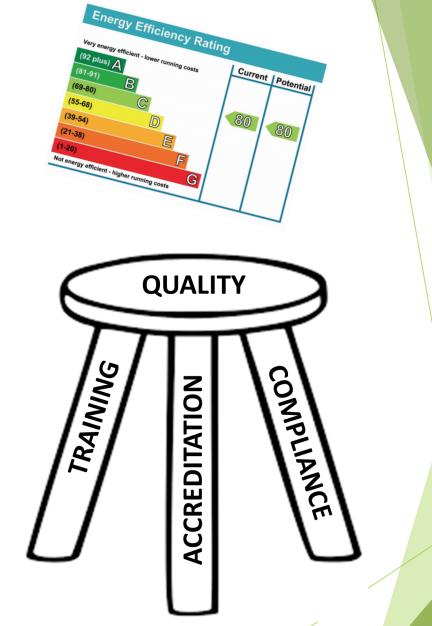
- Economic
  - Create jobs, all regions
  - Increase labour productivity
- Social
  - ► Improve health and well-being
  - Eradicate fuel poverty
- Environmental
  - ► Help reach zero carbon targets
  - ► Facilitate energy system change

### Market opportunities for retrofit

- UK has about 28 million homes
- ► UK spends £25-30bn pa on housing repair, maintenance and improvement (RMI)
- About 40% of RMI total (~£10bn+) is good opportunity for retrofit
- Retrofit can be done all at once or phased over time
- Doing retrofit alongside RMI works has huge benefits:
  - Minimise cost
  - Minimise disruption
- Key challenge: how to ensure that opportunities are taken, not wasted?

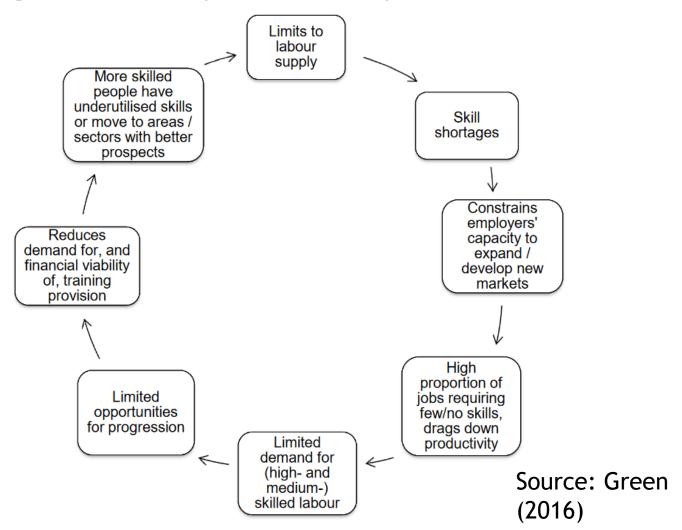
### Market transformation

- Understand the market first
- Engage with industry through trade bodies
- Set the industry stretching targets
  - Minimum energy performance standards
  - Minimum occupational standards
- Increase the targets over time
- Strengthen compliance-checking
- ► Re-organise vocational education & training
- Ban rental or sale of property by EPC band
- ► Make £ available (eg 0% loans, grants)



# Market reality 1: The low-skills equilibrium

Figure 2: The 'low skills trap' and economic development





### Market reality 2: the rise of selfcertification

- Government (then DCLG) first allowed windows installers to certify their own work in the mid 2000s
- They had realised that there was not enough capacity in local authority Building Control to cope with volumes
- Trustmark is now the body licenced by government as the umbrella body for industry self-certification schemes
- Anyone can propose a scheme
- There are currently 39 schemes
- Consumer and installer confusion is rife
- Self-certification = a clear conflict of interest



# Market reality 3: inadequate compliance & Building Control

- Local authority Building Control suffers from inadequate resources, workload pressures and low morale
- ► The Building Control function is now open to competition from private sector operators
  - = conflict of interest
- A study in the mid 2000s found that buildings were only every denied a certificate for 2 reasons:
  - Fire safety or structural safety
  - ► Even those have been eroded (cf. The Hackitt Review of the Grenfell Tower fire)
  - ► Energy performance has never been a cause for sanctions

# A possible way forward

- Introduce labour market regulation: construction firm directors must have training and accreditation
- Announce future minimum standards for buildings ban sales/rentals of unfit homes (based on EPC bands)
- Set up a national bank to provide finance and de-risk private investment
- Introduce occupational standards for construction workers
- Reform training content and governance
- Invest in local authority Building Control to conduct tighter compliance checks
- Set up a national retrofit body to coordinate action through a programme of innovation field trials (testing new processes and practices, not just products)
- Use the lessons learned to set & tighten standards over time